

Patient Experience

Winthrop Pediatric & Adolescent Medicine

Percentage of patients who answered 9 or 10

How likely would you be to **recommend this medical practice** to your family and friends?

90.3%

MaineGeneral Avg:
81.1%

Percentage of patients who answered "Yes, Definitely" or "Yes, mostly"

Did this provider **listen carefully** to you?

96.6%

MaineGeneral Avg:
93.6%

Did you **know what to do if you had questions** after your visit?

96.2%

MaineGeneral Avg:
88.7%

Were you able to **schedule an appointment** with this provider as soon as you needed?

83.3%

MaineGeneral Avg:
74.3%

Was **office staff courteous and helpful** during your visit?

95.2%

MaineGeneral Avg:
90.2%

explain things

Did this provider **show respect** for what you had to say?

97.0%

MaineGeneral Avg:
94.1%

Did this provider **include you in decision-making** about health care, prevention, health goals, healthy eating and/or exercise?

96.6%

MaineGeneral Avg:
93.1%