

# Patient Experience

## Kennebec Pediatrics

Percentage of patients who answered 9 or 10

How likely would you be to **recommend this medical practice** to your family and friends?

82.8%

MaineGeneral Avg:  
81.1%

Percentage of patients who answered "Yes, Definitely" or "Yes, mostly"

Did this provider **listen carefully** to you?

94.3%

MaineGeneral Avg:  
93.6%

Did you **know what to do if you had questions** after your visit?

94.1%

MaineGeneral Avg:  
88.7%

Were you able to **schedule an appointment** with this provider as soon as you needed?

79.4%

MaineGeneral Avg:  
74.3%

Was **office staff courteous and helpful** during your visit?

93.8%

MaineGeneral Avg:  
90.2%

**explain things**

Did this provider **show respect** for what you had to say?

95.2%

MaineGeneral Avg:  
94.1%

Did this provider **include you in decision-making** about health care, prevention, health goals, healthy eating and/or exercise?

93.9%

MaineGeneral Avg:  
93.1%