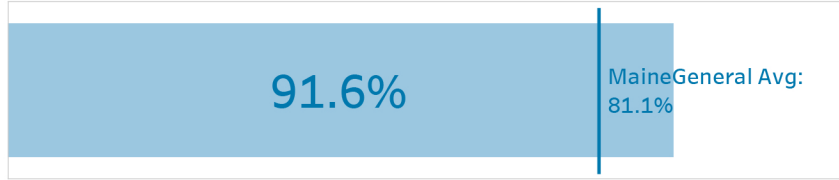


Patient Experience

MaineGeneral Infectious Disease Clinic

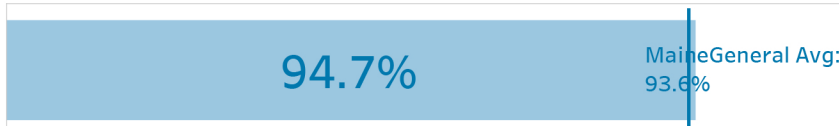
Percentage of patients who answered 9 or 10

How likely would you be to **recommend this medical practice** to your family and friends?

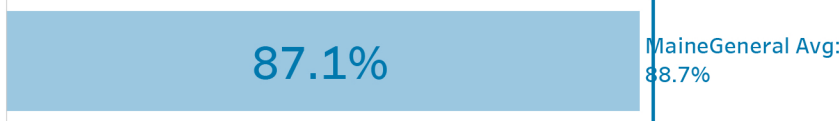


Percentage of patients who answered "Yes, Definitely" or "Yes, mostly"

Did this provider **listen carefully** to you?



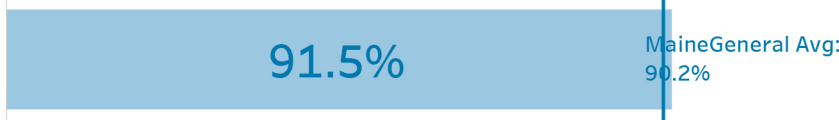
Did you **know what to do if you had questions** after your visit?



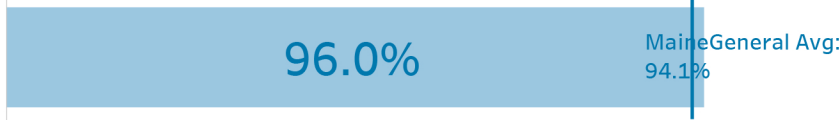
Were you able to **schedule an appointment** with this provider as soon as you needed?



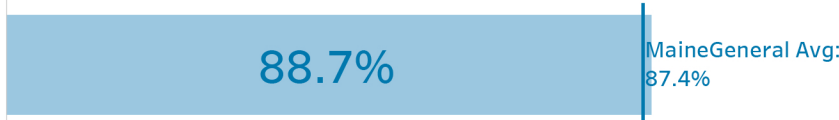
Was **office staff courteous and helpful** during your visit?



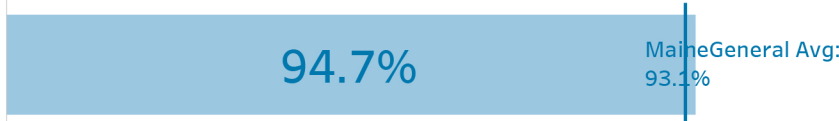
explain things



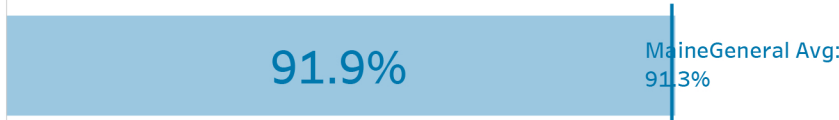
Did this provider seem to **know the important information** about your medical history?



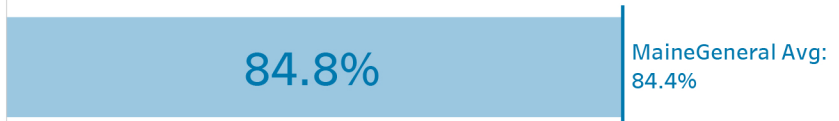
Did this provider **show respect** for what you had to say?



Did this provider **involve you in decisions** about your plan of care, medications, and/or health goals?



Did someone in this provider's office **review your medications** with you?



Did someone in this provider's office talk about the **cost of your prescription medicine**?

